



# CCA in Your Neighborhood

*CCA builds resilient communities by uplifting the most vulnerable among us.*

## 2019 Annual Report

### ENERGY AND HOUSING

- ◆ 171 homes were served by the Weatherization Assistance Program in Allegany, Cattaraugus, Livingston, and Wyoming Counties, 74 of which were senior occupied residences, resulting in \$405 in annual energy savings per household
- ◆ 36 homes were served through Housing Rehab, allowing low-income homeowners to maintain safe, code compliant homes
- ◆ 4 families had their dilapidated mobile homes replaced with new Energy Star Homes

### NUTRITION

- ◆ 4,740 food boxes were distributed to families through the CCA Food Pantry
- ◆ 6,812 meals were served to adults, children, and seniors through the Lighthouse Community Kitchen
- ◆ 180,946 lbs of food were collected through gleaning and food recovery
- ◆ 929 households were assisted in accessing SNAP benefits in Allegany, Cattaraugus, and Chautauqua Counties
- ◆ 243 individuals were assisted in accessing WIC benefits in Cattaraugus and Wyoming Counties

### PROPERTY MANAGEMENT

- ◆ 139 tenants are currently in safe and affordable housing, including 66 senior citizens, 34 disabled individuals, and 39 former homeless individuals

### HOMELESS INTERVENTION

- ◆ Provided 2,500 emergency shelter bed nights for 151 homeless, single adults
- ◆ 73 emergency shelter residents obtained permanent housing upon exiting shelter
- ◆ 14 households received rental assistance to avoid eviction
- ◆ 15 households avoided utility shutoff through assistance
- ◆ 21 households were able to obtain permanent housing with security deposit funding
- ◆ 8 families and 142 individuals were provided ongoing case management services assisting them to maintain permanent housing

### YOUTH & FAMILY

- ◆ 265 youths and their families participated in school-based and placement prevention programs, with no child being placed outside his/her home
- ◆ 342 families received child abuse prevention/parent aide services through home visiting, parent workshops, DADS peer support groups, CPS prevention services, and 3rd party reviews

### VICTIM SERVICES

- ◆ 694 individuals were served via hotline
- ◆ 579 individuals received in-person crisis counseling
- ◆ 671 individuals received medical, court, and/or personal advocacy
- ◆ 606 victims received assistance or information regarding the NYS Office of Victim Services Claims
- ◆ 97 victims received temporary shelter

VOLUNTEERISM ◆ 535 volunteers dedicated 32,968 volunteer hours to Community Action's Vision

**24-Hour Victim Services Hotline 1-888-945-3970**

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