

Continuum of Care Written Standard for NY 504
Cattaraugus Counties

Table of Contents

Introduction 2

Program Requirement for All Programs.....2-3

Record Keeping Requirements for All Projects 3-4

Occupancy Standards for All Programs..... 4

Coordinated Entry Prioritization System.....4-10

- Housing First..... 6-7
- Participant Eligibility 7-8
 - Chronic Homeless Definition 7
 - Homeless Definition 8
- Severity of Needs..... 8-9
- Orders of Priority9-10

Other Permanent Housing Programs/Processes 10-12

Homeless Prevention10-11

Emergency Shelters..... 11

Permanent Supportive Housing 11

Rapid Rehousing..... 11

Transitional Housing 11-12

This document was adopted from the NY 505 written standards and approved by the Cattaraugus County CoC Board of Directors on March 9, 2018.

Introduction

The Continuum of Care (CoC) is responsible for coordinating and implementing a system to meet the needs of the population and subpopulations experiencing homelessness within the geographic area of Cattaraugus County. Both the Emergency Solution Grant Rules and Regulations (ESG) and the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Continuum of Care Program Interim Rules state that the Continuum of Care (CoC), in consultation with recipients of Emergency Solutions Grants program funds within the geographic area, (1) establish and consistently follow written standards for providing Continuum of Care assistance, (2) establish performance targets appropriate for population and program type, and (3) monitor recipient and sub-recipient performance.

All programs that receive ESG or CoC funding are required to abide by these written standards. Agency program procedure should reflect the policy and procedures described in this document. The CoC strongly encourages programs that do not receive either of these sources of funds to accept and utilize these written standards.

The written standards have been established to ensure that persons experiencing homelessness who enter programs throughout the CoC will be given similar information and support to access and maintain permanent housing.

The written standards have been created in conjunction with HUD Notice CPD-14-012 issued on July 28, 2014 titled Notice on Prioritizing Persons Experiencing Chronic Homelessness and Other Vulnerable Homeless Persons in Permanent Supportive Housing and Recordkeeping Requirements for Documenting Chronic Homeless Status that can be found online here:

<http://portal.hud.gov/hudportal/documents/huddoc?id=14-12cpdn.pdf>

The Continuum of Care Written Standards will:

- Assist with the coordination of service delivery across the geographic area and will be the foundation of the coordinated entry system;
- Assist in assessing individuals and families consistently to determine program eligibility;
- Assist in administering programs fairly and methodically;
- Establish common performance measurements for all CoC components; and
- Provide the basis for the monitoring of all CoC and ESG funded projects.

These written standards have been developed in conjunction with ESG recipients, service providers and CoC Board to allow for input on the procedure of Coordinated Entry/Assessment System, standards, performance measures and the process for full implementation of the standards throughout the CoC from the perspective of those organizations that are directly providing homeless housing and services, Emergency Shelter (ES), Permanent Supportive Housing (PSH) and Rapid Rehousing (RRH).

The CoC Written Standards have been approved by the CoC. The Written Standards will be reviewed and revised as needed at a minimum of once per year.

Program Requirement for All Programs

- Programs must coordinate with other homeless services within the CoC.

- Programs must coordinate with, refer to, and ensure client access to mainstream resources in the CoC including housing, social services, employment, education and youth programs for which participants may be eligible.
- Programs must have written policies and procedures and must consistently apply them to all participants.
- Programs that serve households with children:
 - A staff person must be designated as the educational liaison that will ensure that children are enrolled in school, connected to appropriate services in the community, including early childhood program such as Head Start, Part C of the Individuals with Disabilities Education Act, and the McKinney Vento education services.
 - The age and gender of a child under age 18 must not be used as a basis for denying any family 's admission to a project that provides shelter for families with children.
- Programs receiving ESG and CoC funding must participate in HMIS (Homeless Management Information System), unless otherwise stated by federal regulations. Homeless programs that are not federally funded are strongly encouraged to participate in HMIS.
- Programs must meet minimum HMIS data quality standards. Must correct data as needed to ensure the best possible data quality.
- Programs must participate in Coordinated Entry System and use the prioritization criteria established in this document.
- Programs must conduct an initial evaluation to determine the amount and type of assistance needed to regain stability in permanent housing.
- Program rules and regulations should be designed in the spirit of inclusion rather than as grounds for denial or termination. Programs should exercise judgment and examine all extenuating circumstances in determining when violations are serious enough to warrant termination so that a program participant 's assistance is terminated only in the most severe cases.
- Programs must have a formal procedure for terminating assistance to a participant that recognizes the rights of the participant(s) involved.
 - Programs must use judgment and examine all extenuating circumstances in determining that a violation should result in termination.
 - Every effort should be made to allow the participant to remain in the program; termination should only be exercised in the most severe cases.
 - Termination does not necessarily preclude assistance at a future date.
- Programs must make known that use of the facilities and services are available to all on a nondiscriminatory basis.
- Programs may not engage in inherently religious activities such as worship, religious instruction or proselytization as part of the programs or services funded under the CoC or ESG. These activities can be conducted (but not supported with federal funds) but must be separate and voluntary for program participants.

Recordkeeping Requirements for All CoC Projects

Participant Recordkeeping Requirements include:

- All records containing personally identifying information must be kept secure and confidential;
- Programs must have written confidentiality/privacy notice a copy of which should be made available to participants if requested;
- Documentation of homelessness must be kept (following HUD's guidelines) if CoC funded; Non-CoC funded providers must document homeless/at-risk status per funder requirements.
- A record of services and assistance provided to each participant;
- Documentation of any applicable requirements for providing services/assistance;
- Documentation of use of coordinated assessment system;
- Documentation of use of HMIS;
- Records must be retained for a minimum of 5 years as prescribed by HUD.

Financial Recordkeeping Requirements for CoC Funded Projects include:

- Documentation for all costs charged to the grant;
- Documentation that funds were spent on allowable costs;
- Documentation of the receipt and use of program income;
- Documentation of compliance with expenditure limits and deadlines;
- Records of all procurement actions as applicable.
- Documentation of amount, source and use of resources for each match contribution;
- Documentation of audits, financial statements, bank statements, general ledgers, and financial policies/procedures.

Occupancy Standards for All Programs

All housing units, including scattered site programs owned and managed by private landlords, must meet HUD Housing Quality Standards and Housing Habitability Standards.

The Program, Record Keeping and Occupancy Standards as represented above apply to all CoC programs regardless of the type of services/housing that they provide. Non CoC-funded providers are expected to adhere to the Housing Standards required by their respective funders and are required to maintain documentation of same.

Coordinated Entry System

There are three primary contacts for shelter services. All three operate during normal business hours with afterhours provisions available as required by NYS Executive Order 151. Access to shelter services is as follows:

1: The Local Department of Social Services Temporary Assistance Unit, 1 Leo Moss Drive in Olean, NY 14760. Walk-ins are welcome. Clients with emergency situations, such as homelessness, can be seen Monday through Friday 8a - 5p. Persons who are homeless or at imminent risk can present as homeless and be assessed to determine what services are necessary. This may include referral to a participating emergency shelter program. Non-emergency applications for assistance are accepted Monday through Friday 8a-3p.

2: The Genesis House homeless shelter is located at 107 South Barry Street Olean, NY 14760. Telephone: 716-373-3354. This shelter serves woman and families and has a small number of beds for single males. Referrals can be made by any number of service providers; self-referrals are accepted

Monday through Friday 9a-4p, although admission depends on bed availability. Persons presenting as homeless outside of normal business hours are directed to the local police department. The local police will contact the Genesis House Director, who has the discretion to authorize a hotel/motel voucher.

3: Kinley Hill Homeless Shelter, 25 Church Street Salamanca, NY 14779. This is a referral only shelter; referral form required for admission. Persons presenting as homeless may request a referral to the program by contacting a local service provider, the DSS, or local law enforcement. Referrals are accepted Monday through Friday 9a – 5p.

Per Executive Order 151, NYS counties, under the direction of the local DSS, must make shelter services available during non-business hours when air temperatures at or below 32 degrees Fahrenheit, including National Weather Service calculations for wind chill. These times are generally called “Code Blue.” Cattaraugus County DSS policies and procedures for Code Blue are as follows:

Individuals presenting at LDSS during business hours:

If they are eligible for TA, they will continue through the process where the Examiner will arrange temporary housing and Sr. Examiner will add the client to the database. TA supervisory staff will conduct a weekly review of the case and the ILP (created by temporary housing staff or TA staff if they are not in a shelter) TA supervisory staff will make a referral to APS as needed and will ensure the bill is paid and that the client is in compliance with TA policy and regulation

If they are not eligible for TA, the case will proceed as follows if we are in a Code Blue:

- The Examiner will arrange for the individual to stay in a hotel/motel/shelter
- The Sr. Examiner will enter the client in the database and code the file "CF" (Commissioner's Fund)
- The TA supervisory staff will refer the case to APS supervisory staff
- APS supervisory staff will assign a Caseworker to develop an ILP and manage the case

Outside of normal business hours local police authorized are by the LDSS to guarantee one night’s lodging during the week or as appropriate for weekends and holidays. Officers are provided a form on which they can document placement in a local hotel/motel. On call Child Protection Service staff may also make these arrangements as requested by law enforcement. In either case, the homeless individual/family will be directed to go to the LDSS on the next business day so that they can apply for Temporary Assistance.

The CoC recognizes that persons residing in domestic violence safe dwellings also need access to Coordinated Entry resources. The CoC further recognizes that this homeless sub-population faces unique safety and confidentiality challenges. The CoC will work with the local Domestic Violence Safe Dwelling to ensure shelter residents’ access to coordinated entry services without compromising client safety.

In addition to the above, the CoC does allow for Coordinated Entry access for homeless persons not seeking shelter. In these cases, Coordinated Entry assessment may be obtained by contacting the following providers:

1: Cattaraugus Community Action, 25 Jefferson Street Salamanca, NY 14779 Telephone – 716-945-1041. Hours of Operation – Monday through Friday 9a-5p. Appointment preferred but not required.

Assessment trained staff will administer the VI-SPDAT for homeless households as well as offering

additional support services like food boxes, etc. Staff will also complete a standard HMIS intake with customer consent. Completion of the intake is not a requirement for Coordinated Entry Access.

2: Council on Addiction Recovery Services, Inc. 201 S. Union Street Olean, NY 14760 Telephone 716-373-4303 Hours of Operation: Monday, Tuesday, Thursday 8:00am to 7:00pm. Wednesday and Friday 8:00am to 5:00pm.

3: Housing Options Made Easy - Olean Office - 2626 W. State St. Ste. 207 Olean, NY 14760 Telephone: 716-790-9516 ext. 1202 Hours of operation: Gowanda Office: 75 Jamestown St. Gowanda, NY 14070 Telephone: 716-532-5508 ext. 1010. Hours of Operation for both offices – Monday through Friday 8:00am to 4:00p

Each provider listed above has a minimum of one staff person trained to administer the Coordinated Entry tool described below.

The Vulnerability Index Service Prioritization Decision Assistance Tool (VI-SPDAT) developed by OrgCode Consulting has been approved by the CoC and will be the coordinated entry tool for individuals who may be experiencing chronic homelessness and will be used by all projects that are dedicated or prioritized for the chronically homeless. The Family SPDAT (F-SPDAT) developed by OrgCode Consulting has been approved by the CoC and will be the coordinated entry tool for families who are experiencing homelessness. For purposes of this document, the written standards will use the term “assess” or “assessment” which will refer to these tools and will specify the types of tools as needed.

Recognizing the importance of fidelity to the administration process, the CoC adopted the following standard script to be used by all persons administering the VI-SPDAT (any version) to homeless households.

- Introduce self and state agency working for
- State that you are going to administer a brief screening tool called the VI-SPDAT (Vulnerability Index – Service Prioritization Decision Assistance Tool). The purpose of the VI-SPDAT is to identify some key information about your homelessness. This information will be used to link you with the most appropriate housing services. Your information will be stored in our HMIS system so that housing agencies can access it when/if they have housing available for you.
- The assessment takes less than 10 minutes to complete.
- We are looking for only “yes” or “no” answers.
- You can skip/refuse to answer any question.
- If you do not understand a question, let me know so that I can clarify.
- It’s important that you give me accurate information. Don’t feel that there is a correct answer, because there isn’t. You don’t need to hide anything.
- Questions? Begin

The CoC has developed one streamlined waitlist that can be found in the CoC’s HMIS, which is managed by the Housing Alliance of Western New York (HAWNY). Please contact the CoC’s HMIS Administrator, Nathan Pyzikiewicz at the Homeless Alliance of WNY pyzikiewicz@wnyhomeless.org - to receive an HMIS license, for any needed training and for access the By-Name list.

The list is categorized by the highest assessment score of the most vulnerable and/or chronically homeless people who may also be experiencing the longest length of stays of homelessness in our CoC. Through this list, people at the top, will be prioritized for PSH/RRH. All CoC and ESG projects, when there is a vacancy in their projects, must select from the Coordinated Entry list, which can be found in the CoC’s HMIS referral list, which is a current, “in real-time” list, to fill this vacancy.

Projects will no longer carry their own independent waitlist as this previously created “cherry-picking” and “side doors” to housing that more vulnerable individuals and families could have benefitted from.

All emergency shelter providers are required to assess persons in shelter using the VI-SPDAT assessment tools.

Housing providers are required to review the HMIS referral list when there is an anticipated vacancy to immediately fill the bed with a new program participant. The housing provider must select the person with the highest assessment score and the individual/family that fits the housing project’s requirements (i.e. an adult cannot be accepted for a project that only accepts unaccompanied youth).

The By-Name list will be monitored by the Coordinated Entry committee – a sub-committee of the CoC Board. This group is tasked with regularly reviewing the list and ensuring movement of homeless households placed on the list. This group shall also recommend changes to the CE system as need is identified.

Housing providers who do not participate on Coordinated Entry but prioritize homeless households for service in other PSH programs can assess the By-Name list via the Coordinated Entry Subcommittee of the CoC Board. A member of the committee will pull names from the list and forward information to the provider.

Housing First:

CoC funded housing providers are required to adhere to a Housing First philosophy and implement this philosophy into their intake process as well as their program process if they self-identify as a housing first program in their annual CoC project application. A Housing First philosophy and intervention must be adopted by all CoC and ESG programs, which lowers barriers to housing by ensuring applicants are not screened out due to:

- Having too little or no income;
- Active or history of substance abuse;
- Having a criminal history (with exceptions for state-mandated restrictions);
- History of domestic violence (lack of order of protection, period of separation from abuser, law enforcement involvement).

A Housing First philosophy and intervention also ensures that residents are not terminated due to:

- Failure to participate in support services;
- Failure to make progress on a service plan;
- Loss of income or failure to improve income;
- Domestic violence;
- Any other activity not covered in a lease agreement typically found in the community.

To be able to better serve persons entering housing programs, it should not be a requirement that persons are subjected to a drug test or breathalyzer upon the intake process or at any point in their housing stay. It should also not be a requirement that persons are forbidden to have alcohol in their apartment (i.e. refrigerator checks for alcohol) if the program participant is over the legal drinking age of 21 in New York State.

Requiring an in-person interview prior to being admitted to the program to determine eligibility is not Housing First.

Recognizing that Housing First and prioritizing those who may be harder to serve may be challenging on front line staff, staff should be receiving motivational interviewing, trauma-informed care, and any other training to support the client and themselves in doing this work. Resources and training opportunities can be found on the “Resources” and “Trainings” tabs of the HUD Resource Exchange <https://www.hudexchange.info/> Staff is encouraged to sign up for HUD updates and announcements by subscribing to the exchange as instructed on the home page. Additional resources can be found on the “Learn” tab of the Org Code website: <http://www.orgcode.com> and at the National Alliance to End Homelessness - <https://endhomelessness.org/> Additional training may be made available locally; opportunities will be shared with the General Partnership as they become available.

Training on the CoC’s Coordinated Entry system will be made available a least one time annually, and/or when participating agencies experience staffing changing. A training video on the Coordinated Entry system and VI-SPDAT is hosted on the Cattaraugus Community Action website – cction.org. Additional training will be scheduled as needed.

Participant Eligibility:

HUD Chronic Homeless Definition:

For all dedicated/prioritized chronically homeless units, participants must meet the chronically homeless definition as stated in Definition of Chronically Homeless final rule which is:

(a) A “homeless individual with a disability,” as defined in section 401(9) of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11360(9)), who:

- i. lives in a place not meant for human habitation, a safe haven, or in an emergency shelter; and
- ii. Has been homeless and living as described in paragraph (a)(i) continuously for at least 12 months or on at least four separate occasions in the last 3 years, as long as the combined occasions equal at least 12 months and each break in homelessness separating the occasions included at least 7 consecutive nights of not living as described in paragraph (a)(i). Stays in institutional care facilities for fewer than 90 days will not constitute as a break in homelessness, but rather such stays are included in the 12-month total, as long as the individual was living or residing in a place not meant for human habitation, a safe haven, or an emergency shelter immediately before entering an institutional care facility;

(b) An individual who has been residing in an institutional care facility, including a jail, substance abuse or mental health treatment facility, hospital, or other similar facility, for fewer than 90 days and met all the criteria in paragraph (a) of this definition, before entering the facility;

i. A family with an adult head of household (or if there is no adult in the family, a minor head of household) who meets all the criteria in paragraph (a) or (b) of this definition (as described in Section I.D.2. (a) of this Notice), including a family whose composition has fluctuated while the head of household has been homeless.

The HUD Chronic Homelessness Final Rule can be found online:

<https://www.hudexchange.info/resources/documents/Defining-Chronically-Homeless-Final-Rule.pdf>

HUD Homeless Definition:

- (1) Individuals and families who lack a fixed, regular, and adequate nighttime residence and includes a subset for an individual who is exiting an institution where he or she resided for 90 days or less and who resided in an emergency shelter or a place not meant for human habitation immediately before entering that institution;
- (2) Individuals and families who will imminently lose their primary nighttime residence;
- (3) Unaccompanied youth and families with children and youth who are defined as homeless under other federal statutes who do not otherwise qualify as homeless under this definition; or
- (4) Individuals and families who are fleeing, or are attempting to flee, domestic violence, dating violence, sexual assault, stalking, or other dangerous or life-threatening conditions that relate to violence against the individual or a family member.

The HUD Homeless Definition with recordkeeping requirements can be found here:

https://www.hudexchange.info/resources/documents/HomelessDefEligibility%20SHP_SPC_ESG.pdf

For all nondedicated/prioritized CH PSH units that are CoC funded, participants must meet the homeless definition and have a disability.

Severity of Needs:

Units will be prioritized for people meeting the chronic homeless definition or participants with the highest severity of service needs which means an individual for whom at least one of the following is true:

- i. History of high utilization of crisis services, which include but are not limited to, emergency rooms, jails, and psychiatric facilities; and/or
- ii. Significant health or behavioral health challenges, substance use disorders, or functional impairments which require a significant level of support in order to maintain permanent housing.
- iii. For youth and victims of domestic violence, high risk of continued trauma or high risk of harm or exposure to very dangerous living situations.

This Severity of Needs criteria is a directive by HUD Notice CPD 16-11 titled Prioritizing Persons Experiencing Chronic Homelessness and Other Vulnerable Homeless Persons in Permanent Supportive Housing dated July 25, 2016 can be found online:

<https://www.hudexchange.info/resources/documents/notice-cpd-16-11-prioritizing-persons-experiencing-chronic-homelessness-and-other-vulnerable-homeless-persons-in-psh.pdf>

Orders of Priority:

- (a) First Priority – Households meeting the HUD definition of Chronically Homeless.
- (b) Second Priority– Individuals and Families who are Experiencing Homelessness with a Disability with Long Periods of Episodic Homelessness and Severe Service Needs and a High Assessment Score
 - An individual or family that is eligible for CoC Program-funded PSH who has experienced fewer than four occasions where they have been living or residing in a place not meant for human habitation or an emergency shelter but where the cumulative time homeless is at least 12

months and has been identified as having severe service needs and a VI-SPDAT score of 8 or higher.

(c) Third Priority—Individuals and Families who are Experiencing Homelessness with a Disability with Severe Service Needs.

- An individual or family that is eligible for CoC Program-funded PSH who is residing in a place not meant for human habitation or an emergency shelter and has been identified as having severe service needs. The length of time in which households have been homeless should also be considered when prioritizing households that meet this order of priority, but there is not a minimum length of time required. The VI-SPDAT score should also be an 8 or higher.

(d) Fourth Priority—Individuals and Families Experiencing Homelessness with a Disability Coming from Places Not Meant for Human Habitation or Emergency Shelter Without Severe Service Needs.

- An individual or family that is eligible for CoC Program-funded PSH who is residing in a place not meant for human habitation or emergency shelter where the individual or family has not been identified as having severe service needs. The length of time in which households have been homeless should be considered when prioritizing households that meet this order of priority, but there is not a minimum length of time required. The VI-SPDAT score should be a 4 or higher.

A unit will be held for participants who have already been accepted to the program regardless of move-in status participants and will not be disqualified if they are able to secure a temporary housing situation in the interim wait period. However, the case will be discussed in the Coordinated Entry Committee monthly meeting when the client has been absent from contact for thirty days.

Clients who are permanently housed will be removed from the list only when permanent housing status is confirmed. Further, clients who have not been seen will remain on the list unless/until s/he is permanently housed.

Projects are not expected to keep units vacant indefinitely while attempting to contact an identified eligible individual. Each program is expected to perform due diligence in contacting the household. For the purpose of these guidelines, "due diligence" is defined as a minimum of three attempted contacts. Contacts shall be defined as:

- Telephone calls and/or texts to last known phone number.
- Outreach to the last known location to determine if contact information has changed or if contact has been maintained.

All attempts at contact shall be documented in the customer file per agency policy.

Participants who have already been enrolled in the program and moved into their apartment will retain their apartment unless it has been vacated without notice for more than 30 days.

The CoC and recipients of CoC Program-funded PSH must comply with the nondiscrimination provisions of Federal civil rights laws, including, but not limited to, the Fair Housing Act, Section 504 of the Rehabilitation Act, Title VI of the Civil Rights Act, and Titles II or III of the Americans with Disabilities Act, as applicable. See 24 C.F.R. § 5.105(a).

Homeless Prevention -

The CoC's Local Departments of Social Services (LDSS) offers aid programs that assist county residents in staying in their own home and thus serves as the first point of access for homelessness prevention services. Other best practices, such as attempting diversion from the homeless shelters, have been standard practice at LDSS for many years.

At the time that a person who is experiencing homelessness/is at-risk of being homeless applies for Emergency Aid to Families (EAF) or Emergency Aid to Adults (EAA), s/he is also screened for eligibility into other welfare and assistance programs, such as the Supplemental Nutrition Assistance Program, Temporary Assistance and other financial assistance programs. Eligibility criteria do apply, and households may only access rescue funds via EAA or EAF for back rent/utilities one time every five years. Homeless or at-risk households may access LDSS services at by visiting their offices at 1 Leo Moss Drive, Olean, NY 14760. Households with emergencies can apply for services from 8a-5p Monday through Friday. Non-emergency applications are accepted 8a-3p Monday through Friday.

ESG funds prevention programs in Cattaraugus County focusing on those at risk of homelessness because of rental or utility arrearages. Assistance in relocation can may also be provided if needed to prevent homelessness. Persons eligible for this service have incomes that do not exceed 30% AMI

Persons eligible for ESG funded homeless prevention services can access them through the Council of Addiction Recovery Services. (716-373-4303) Their offices are located at 201 South Union Street, Olean, NY 14760.

Additional agencies in receipt of Emergency Food and Shelter Program (EFSP) funding may offer rescue funds in the form of one month back rent or utilities if payment will guarantee a minimum of 30 days additional housing or service. Eligibility criteria apply, and funds are awarded first-come first serve until exhausted. These programs do not offer case management services.

Emergency Shelters

The Emergency Shelter System in the CoC is currently composed of 2 providers; a total of 31 year-round beds. Placements can also be made at LDSS contracted hotels/motels if there is no appropriate shelter available. The level of support services available to participants varies greatly from program to program. The length of stay is generally expected to be less than 30 days; extensions may be granted at some shelters in some circumstances.

Access to Emergency Shelter is described in the Coordinated Entry System section of this document, beginning on Page 4.

Permanent Supportive Housing:

There are 48 Permanent Supportive Housing (PSH) beds funded by the CoC, in which 2 are dedicated to chronically homeless which is 9% of the total PSH units. All non-dedicated chronically homeless PSH projects have committed to prioritize 100% of their turnover beds to serve chronically homeless clients.

There are several non-CoC funded PSH programs. Southern Tier Environments for Living (STEL) has a total of 31 NYS Office of Mental Health funded PSH beds. Housing Options Made Easy (HOME) has a total of 86 NYS OMH funded PSH beds. The Council of Addiction Recovery Services also has 17 PSH beds for use by people with addictions. Finally, Cattaraugus Community Action (CCA) operates two Single Room Occupancy Programs with a combined total of 40 units. Each of the aforementioned programs has its own eligibility and participation requirements.

Rapid Rehousing:

Rapid Rehousing beds are available to residents of the Kinley Hill emergency homeless shelter. In order to be eligible for Rapid Rehousing assistance, shelter residents must locate housing that will pass necessary inspections (habitability, and visual lead for families & pregnant individuals) and not exceed Fair Market Rent for Cattaraugus county. Financial assistance is limited to a 12-month period post shelter exit and is also based on household need. Types of financial assistance available include but are not limited to: assistance with security deposit, first and last month's rent if needed to secure housing, utility deposits and payment of arrearages if needed to establish service and moving costs.

Transitional Housing (non-youth):

There is no longer any transitional housing funded by the CoC. The Veterans Administration has the Veterans Grant Per Diem (GPD) program for transitional housing for Veterans.

Transitional Housing for Youth:

Program Summary and Eligibility:

As previously mentioned, there are no longer any transitional housing funded by the CoC.